



# Challenges in Agriculture's Producer-Public Interface: Perspectives of an Economist

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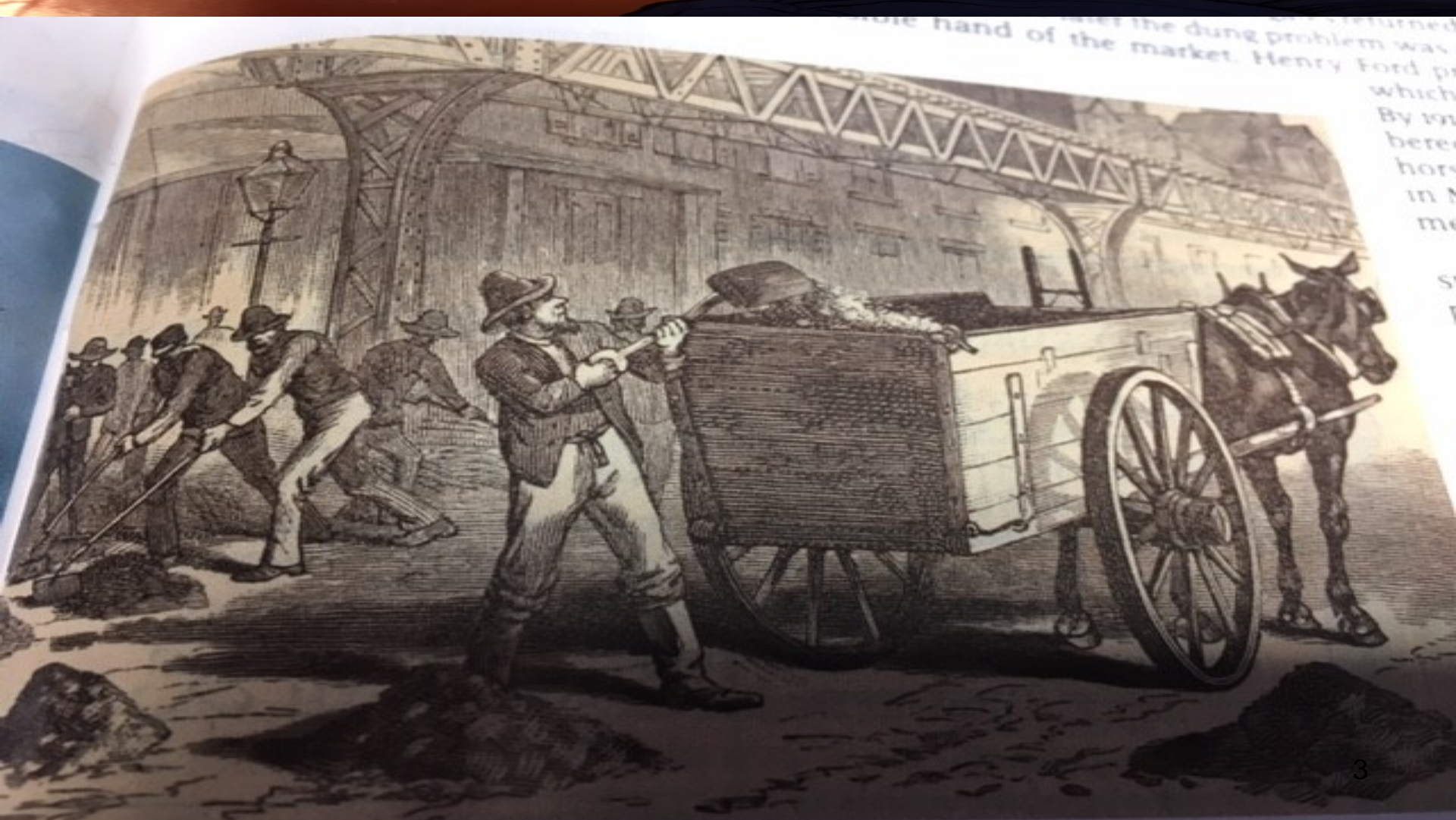


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# The Economist

NOVEMBER 26TH - DECEMBER 2ND 2016



...returned  
...the dung problem was  
...hand of the market. Henry Ford pr  
...which  
By 1900  
...horses  
in M  
me



300k horses in London in 1900

“most malodorous environmental challenge facing the world’s biggest cities ... was horse dung”



st

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# The Economist

NOVEMBER 26TH – DECEMBER 2ND 2016

One decade later problem was addressed  
by the invisible hand of the market:  
Henry Ford's Model T – by 1912 cars  
outnumbered horses in NYC



# The Economist

NOVEMBER 26TH – DECEMBER 2ND 2016



**100 Years after being viewed as an  
environmental savior:**

**oil is viewed increasingly as horse dung used  
to be – a menace to public health and the  
environment**

# *Everything is in the Eye (and point in time) of the Beholder*

- Over time:
  - Relative view on problems change (food *availability* vs. food *type* – Maslow's hierarchy of needs)
  - Scientific ability & Public acceptance change
    - Consumers & Producers change views
- Challenges arise & are addressed all the time



## Innovation is hard to predict:

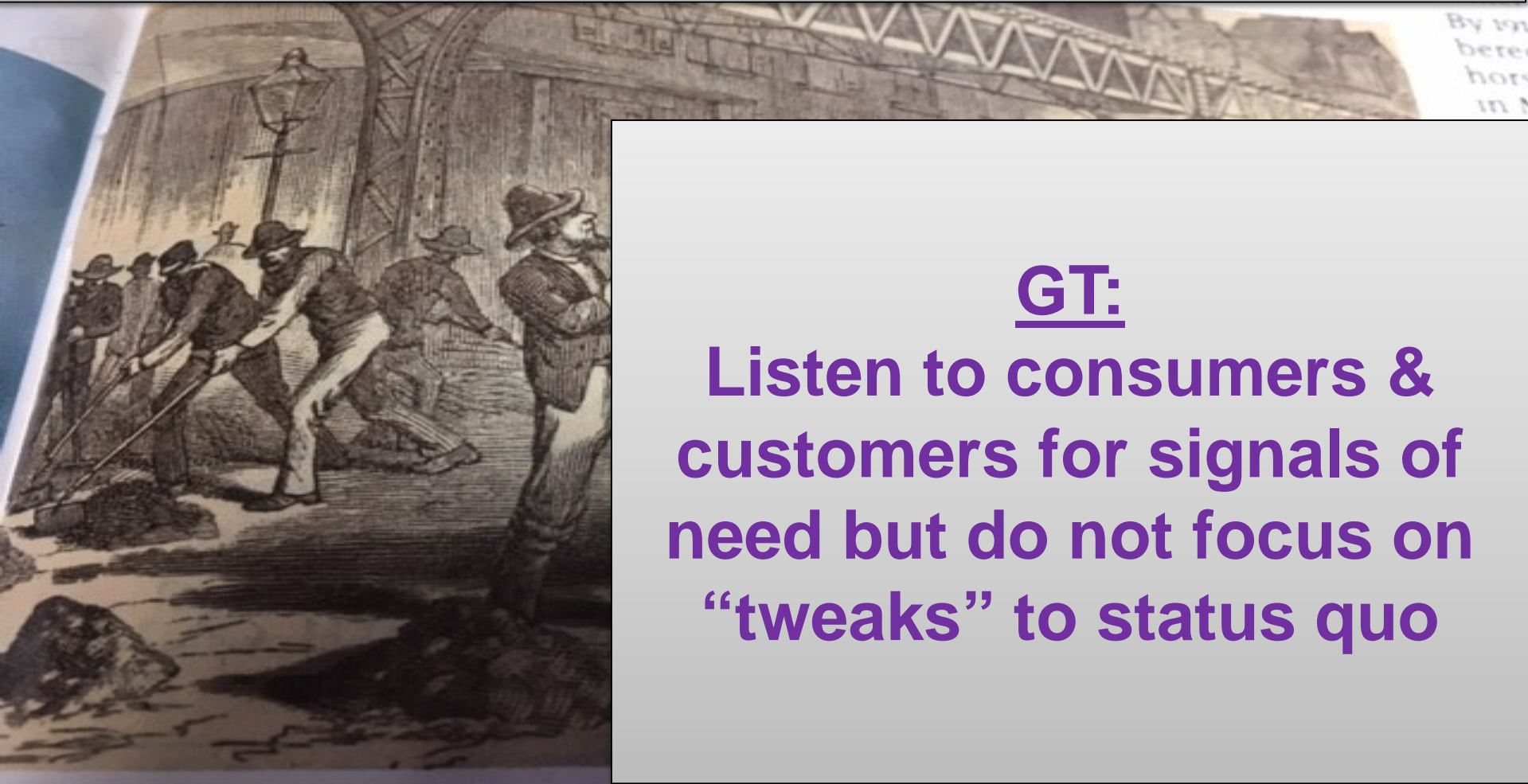
**Henry Ford: “If I had asked people what they wanted, they would have said faster horses.”**





## Innovation is hard to predict:

Henry Ford: “If I had asked people what they wanted, they would have said faster horses.”



### GT:

Listen to consumers & customers for signals of need but do not focus on “tweaks” to status quo



# *GT Situation Summary*

- Current challenges can be addressed **IF** we:
  - 1) Accurately recognize the challenge
  - 2) Actively pursue solutions
  - 3) “Let markets work”



# *GT Situation Summary*

- Current challenges can be addressed **IF** we:
  - 1) Accurately recognize the challenge
    - ❑ GT: Denial & “educating the public” likely not fruitful
  - 2) Actively pursue solutions
    - ❑ GT: Avoid “tweaks” / Innovation needed at times
  - 3) “Let markets work”
    - ❑ GT: Minimize regulatory & policy interference





# Changes in Consumer “Signals”

- We must appreciate essential role of consumer demand & customer product acceptance

***–Avoid “talking at” consumers & instead listen (2 ears & 1 mouth):***

***Remember who holds the \$\$\$***



# Changes in Consumer “Signals”

- We must appreciate essential role of consumer demand & customer product acceptance
  - Complex and changing all the time





# Changes in Consumer “Signals”

- We must appreciate essential role of consumer demand & customer product acceptance
  - Complex and changing all the time
  - **In agriculture:**
    - **increasingly involves “social issues”**
    - **calls to document, verify, and adjust “conventional” production practices**



# Ongoing calls for change, verification, &/or improvement:

## Credence Attributes

- Food safety
- Environmental impact
- Animal Welfare
- Origin labeling
- Antibiotic &/or Hormone use

## Other Attributes

- Price
- Freshness
- Taste
- Nutrition
- Health
- Convenience





# Lister et al. (2017)

- “Social Issues” less important in purchasing decisions than:
  - Safety
  - Freshness
  - Taste
  - Nutrition
  - Health
  - Price



# Lister et al. (2017)

Importance Shares	
	<i>Ground Beef</i>
Safety	21%
Freshness	20%
Taste	12%
Health	12%
Nutrition	8%
Price	7%
Hormone Free/Antibiotic Free	7%
Animal Welfare	5%
Origin/Traceability	3%
Environmental Impact	3%
Convenience	2%

41%

18%



# Lister et al. (2017)

➤ “Social Issues” < safety, freshness, taste, price...

Importance Shares by Product				
	<i>Ground Beef</i>	<i>Beef Steak</i>	<i>Chicken Breast</i>	<i>Milk</i>
Safety & Freshness	41%	37%	39%	38%
Taste, Health, Nutrition, Price, Conv	41%	47%	44%	45%
<b>HF/AF, AW, Origin/Tr, Env</b>	<b>18%</b>	<b>16%</b>	<b>17%</b>	<b>17%</b>



# Lister et al. (2017)

## ➤ Heterogeneity must also be appreciated

Importance Shares by Product and Population Group				
	<i>Ground Beef</i>		<i>Beef Steak</i>	
	Group 1	Group 2	Group 1	Group 2
Safety & Freshness	42%	40%	35%	37%
Taste, Health, Nutrition, Price, Conv	46%	39%	55%	44%
<b>HF/AF, AW, Origin/Tr, Env</b>	<b>12%</b>	<b>21%</b>	<b>11%</b>	<b>19%</b>
Class Size:	31%	69%	32%	68%





# Current Situation

- Importance of attributes is clear
- **HOW** public wants outcomes achieved is less clear
  - *May also be changing over time...*



# Economic Realities Going Forward

- Center for Food Integrity's Sept. 4, 2013 tweet:

“Science tells us if we can do something.

Society tells us if we should do it.”

- Think about beta-agonists, feeding GM corn, gestation stalls, laying hen cages, handling techniques, euthanasia practices, ...



# Economic Realities Going Forward

- Outcomes will only partially align with “best science” approaches or recommendations
  - Public will give license to utilize only a subset of available production options that ‘technically work’
  - Economic & political optimality critical to see



# Economic Realities Going Forward

- Outcomes will only partially align with “best science” approaches or recommendations
  - Vote-buy disconnect will persist





# Economic Realities Going Forward

- Outcomes will only partially align with “best science” approaches or recommendations
  - Vote-buy disconnect will persist

Table 2. Willingness to Vote for Restrictions and to Pay Premiums, December 2013

Production Practice	Vote to Ban/Limit	Pay a Premium
Limit antibiotic use for cattle to only disease treatment	70.9%	48.0%
Ban cattle castration without use of pain control	66.1%	35.9%
Ban use of sow gestation stalls in the swine industry	51.3%	34.9%
Ban use of laying hen cages in the egg industry	49.7%	40.5%

- Short-term “unfunded mandates” will continue...



# *Will Consumers Pay for Changes?*

➤ **Not the only question we must consider...**

**Will we survive if we do not recognize, adapt, and evolve to changes?**



# Who wants to go home with a new phone?



# Who wants to go home with **THIS** phone:



Sources: <http://imgkid.com/old-rotary-phone.shtml> <http://www.gizmag.com/mobile-ponne-40-year-anniversary-photos/25677/>  
<http://www.cellphonereviews.com/who-invented-the-cell-phone/> <http://science.howstuffworks.com/innovation/inventions/who-invented-the-cell-phone.htm>





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<http://www.cellphonereviews.com/who-invented-the-cell-phone/> <http://science.howstuffworks.com/innovation/inventions/who-invented-the-cell-phone.htm>



# Consider how much phones have changed...



Sources: <http://imgkid.com/old-rotary-phone.shtml> <http://www.gizmag.com/mobile-phone-40-year-anniversary-photos/25677/>  
<http://www.cellphonereviews.com/who-invented-the-cell-phone/> <http://science.howstuffworks.com/innovation/inventions/who-invented-the-cell-phone.htm>



# Consider how much MORE phones WILL change...



Sources: <http://www.techradar.com/us/news/wearables/apple-iwatch-release-date-news-and-rumours-1131043>



# How should we think about meat-livestock production methods?

**Must directly consider:**

**1) Effectiveness**

**2) Feasibility**

**3) Acceptability**



# Effectiveness, Feasibility, & Acceptance

- Just because something “works” doesn’t mean it will be implemented
  - Feasibility, effectiveness, & net econ. value (reflects acceptance) are key
    - *E.coli vaccines for fed cattle are prime example*



# Effectiveness, Feasibility, & Acceptance

- Just because something “works” doesn’t mean it will be implemented

➤ *Key rub between “hard- and soft-sciences”*





# Effectiveness, Feasibility, & Acceptance



- Why create something with limited odds of industry adoption and public acceptance?
  - *How would investors react?*

**“The consumer is always  
right”**



“The consumer is always right”

Should it really be:

“Consumers and customers are not always right, they are just never wrong” ?

**#AcceptanceMatters**



# Take-Home Message

- Public's role in meat-livestock production is here to stay
  - Documenting, verifying, &/or changing practices is increasingly a cost of doing business
- The industry can effectively respond if it:
  1. Accurately recognizes the challenge
  2. Actively pursues solutions
  3. Lets markets work



# Take-Home Message

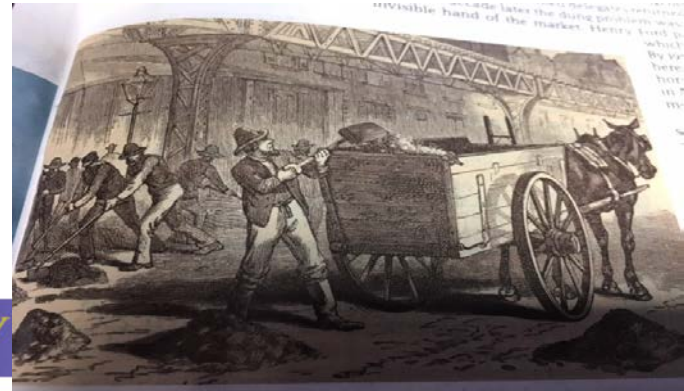
- Our approach to production will change with:
  - Technology availability
  - Customer & consumer perceptions & preferences
  - Market signals & Regulations



# Take-Home Message

- Our approach to production will change with:
  - Technology availability
  - Customer & consumer perceptions & preferences
  - Market signals & Regulations

**AND THAT'S OKAY!!!**






Article Navigation

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## Consumer acceptance of livestock farming around the globe

Gesa Busch , Achim Spiller

*Animal Frontiers*, Volume 8, Issue 1, 11 April 2018, Pages 1–3, <https://doi.org/10.1093/af/vfx005>

**Published:** 11 April 2018

“All authors in this issue describe an “ongoing tension between production systems hesitant (in aggregate at least) to change and growing end-user desires for transparency and/or adjustment” ([Tonsor, this issue](#)).” pg1

More information available at:



This presentation will be available in PDF format at:  
<http://www.agmanager.info/about/contributors/individual/tonsor.asp>

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□ Garrett Lister, Glynn T. Tonsor, Marcus Brix, Ted C. Schroeder & Chen Yang (2017) Food Values Applied to Livestock Products, *Journal of Food Products Marketing*, 23:3, 326-341, DOI: 10.1080/10454446.2014.1000436



# Lister, G. et al. 2017 “Food Values Applied to Livestock Products.” *Journal of Food Products Marketing*.

## • Food Values Descriptions

Freshness	The expected freshness of the product as indicated by expiration date and visual perception of the food product
Taste	The extent to which consuming the product is appealing to the senses including flavor, smell, and texture
Price	The price per unit paid for the food product
Safety	With proper handling, consuming the product will not cause illness
Convenience	The ease with which the product can be prepared and/or consumed including preparation and cooking time
Nutrition	The extent to which consuming the product provides essential nutrients such as protein, carbohydrates, vitamins, and minerals. Also, how consuming the product provides necessary calories and energy, as part of a daily diet
Health	The extent to which consuming the product positively contributes to long term health including the amount and type of fat and cholesterol in the product
Origin / Traceability	The extent to which the locations and identities of producers and processors are known
Hormone Free / Antibiotic Free	Whether the animal source of the food product was produced using added hormones or antibiotics
Animal Welfare	The extent to which the animal source of the food product was raised using animal friendly physical and psychological means
Environmental Impact	The extent to which production and marketing of the food product impacts the environment locally, regionally, and globally

